



Exotic Southern Caribbean Dance Cruise

FEBRUARY 26, 2012 – MARCH 4, 2012

FREQUENTLY ASKED QUESTIONS

BEFORE YOU CRUISE, BOARDING & LUGGAGE

What documents are required to go on a cruise?

Each Guest must bring an identity document valid for foreign travel in all countries included in the itinerary: identity card or passport, depending on one's nationality and the destination of the cruise. Guests must ensure that they have the required visas and that their travel document is valid. Guests without proper travel documents will not be allowed to board the vessel and no refund of cruise fare will be given to any Guest failing to bring such documentation. **FOR THIS CRUISE PASSPORTS ARE REQUIRED.** For requirements please go to http://www.travel.state.gov/passport/passport_1738.html

What are the embarkation procedures?

To finalize your embarkation and begin your cruise will take only a few small steps. Simply complete the embarkation forms and check-in online using the service available through the ""My Cruises" page. Then print the documents and bring them with you to the port with your passport and cruise tickets. Check-in starts around 12:00 pm if the ships is cleared, but could be as late as 2:00 p.m. (which is what your documents say) Final boarding is ninety minutes prior. We sail at 8:30 pm. So you **MUST** be on board by 7:00 pm.

If you are a Platinum, Diamond or Diamond Plus member of the Crown & Anchor Society, be sure to take advantage of priority check-in.

What To Do When You Get On Board

When you first come aboard, be sure to check out your stateroom. There you'll find the Cruise Compass with schedules for all the onboard activities. Crown & Anchor Society members will also find the Ultimate Value Booklet in their stateroom.

If the spa or fitness classes are your thing, try to make your appointments on the first day, as the most popular treatments and times fill up fast.

Hungry? Head up to the Windjammer Café. They'll be offering snacks, sandwiches, salads and more throughout embarkation.

Luggage.

All items of luggage will be x-rayed before being brought on board. You should keep any valuables, personal belongings, medicines, cameras or delicate items in your hand luggage. If the journey includes a flight, check the baggage allowance stated on the ticket. For security reasons, Guests are required to

unlock their suitcases at the pier prior to giving them to the porters. Note that claims for luggage loss or damage must be made in writing to the Director of Administration or Pier Manager PRIOR to leaving the disembarkation pier.

The luggage labels will be used, when boarding, to identify and delivering the luggage to your cabin. The labels you'll receive on board, at the end of your cruise, will make it easier for you to leave the ship by showing the order of priority.

Extra ship luggage tags can be obtained from the Porters at the pier.

Can I bring food or drink on board (from home or from a port)?

Guests are not allowed to bring alcoholic or non-alcoholic beverages onboard for consumption or any other use. Alcoholic beverages that are purchased in ports-of-call or from Shops On Board will be stored by the ship and delivered to your stateroom on the last day of the sailing. Alcoholic beverages seized on embarkation day will not be returned.

Security may inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Guests who violate any alcohol policies, (over consume, provide alcohol to people under age 21, demonstrate irresponsible behavior, or attempt to conceal alcoholic items at security and or luggage check points or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with this cruise line Guest Conduct Policy. Guests who are under the permitted drinking age will not have alcohol returned to them.

No food or drink purchased on land may be brought aboard when boarding the ship. Any local products purchased during excursions may be handed to the cruise line staff for safekeeping and collected before disembarking at the end of the cruise. All ships in any case provide generous buffets and drinking water dispensers, with both cold and hot water to prepare teas and infusions at any time of the day. Cocktails, specialty coffees and a wide range of drinks can be purchased on every deck and in all the bars.

Cabins

What are the Stateroom's like?

Every cruise line guest is assured of comfortable accommodations featuring staterooms above ocean level for a more comfortable cruise. Staterooms and suites vary by ship, but every room offers air-conditioning, carpeting, ample drawer and closet space, a television, telephone, private bath, shower, vanity and a hair dryer. And, like a fine hotel, all staterooms provide soap, shampoo and conditioner. Depending on your stateroom/suite category, your accommodations may include other amenities such as bathrobes, mini bars and more.

Beds are standard twin beds. Beds convert into queen-size. If you want your beds put together or apart, just ask your stateroom steward and he or she will take care of that for you.

There are safes in the stateroom where you can store your valuables. Safety Deposit boxes are available fleetwide on Royal Caribbean vessels. They are available at the Guest Relations (Purser's) Desk. This service is free of charge unless the key is lost. A nominal fee will apply for any lost keys. Safety deposit boxes are available on a first come first serve basis.

Self-service laundry facilities are not provided onboard the ship, but this cruise line does offer full laundry and dry cleaning services. We do not provide or allow steamers or irons in the staterooms as they constitute a fire hazard. Complete valet services including laundry, pressing and dry cleaning, can be arranged through your stateroom steward/stewardess and billed to your shipboard account.

All Royal Caribbean ships are equipped with North American standard, 110 volts AC and standard European 220/230 volts AC outlets. For safety reasons, no electrical appliances can be brought on board, with the exception of battery chargers (for mobile phones, video cameras, cameras, PCs and MP3 players) and electric razors. Scissors with blade length less than 4 inches are allowed (but check with your airline).

Room service is available onboard any time of the day or night - simply order from the room service menu located in your stateroom/suite (late night service charge applies). To receive breakfast in your cabin and treat yourself to a really enjoyable morning you just need to complete the special menu and hang it on the outside handle of your door in the evening before going to sleep. Snacks may be ordered 24 hours a day with a simple phone call. Note that these are provided for an extra charge and that a service charge of 15% is payable on orders of wine and drinks.

Inspect your stateroom and report any complaints immediately to the information desk and your stateroom steward or stewardess. Please let Sundancer know if you do not get results.

How can I find my way around the ship?

Finding your way on RCCL ships is easy thanks to the welcome meeting held at the beginning of the journey, the many maps provided on every floor and the mini pocket map you'll receive with your SetSailPass. But the most enjoyable way is undoubtedly to visit the whole ship.

Clothing, What To Pack

For the first day of your cruise, pack a small carry-on bag with your travel documents, a change of clothes, valuables, and any medications you may need. Don't forget your dance shoes as our dance activities will probably start before your luggage arrives in your cabin.

During the cruise, you are free to dress as you wish: the atmosphere on board is informal and casual. Clothing must however be suited to the environment, season, destination or occasion, such as a gala dinner or an excursion. Average temperatures this time of year is highs in the low or mid 80's and lows in the low to mid 70's.

Casual attire and resort wear is the order of the day, both on board and ashore. Shorts, slacks, sundresses, skirts, blouses, etc. are fine for women. Clothing for men is just as casual.

You may also want to bring a raincoat, hiking shoes and a travel umbrella.

You should bring a pair of rubber-soled sandals or sneakers to wear on deck and a pair of good walking shoes. Inexpensive aqua (water) shoes are great for the beach and boating as well. Plan to bring your dance shoes. It is also recommended to bring gel inserts or padding for your dance shoes as some of the floors are marble or Plexiglas and this would provide extra cushion.

Another suggestion is to bring earplugs. I have always brought them, but never needed them, but you never know! Some like to bring a nightlight, especially for the inside cabins.

There will be two formal nights (men may choose from tuxedos or suits and ladies wear evening or cocktail dresses), one smart casual nights (men are suggested to wear sports coat and ladies wear resort attire), and four casual nights (Men may dress more comfortably in sports shirts or polo shirts and slacks, ladies wear casual resort attire, sundresses, slacks or capris). For the evening meal, no shorts, tank tops, t-shirts or jeans are typically allowed in the dining room (even if it says the dress code that night is

“casual”). Casual dress dining is available nightly in the Windjammer Cafe. And be aware you'll also probably need smart casual attire for some of the specialty restaurants. The Cruise Compass will inform you if the ship is having any specific dress code themes. Closer to sailing Sundancer will advise you of any theme dances. The cruise line also offers tuxedo rentals for formal dinners and special occasions.

You'll also need some casual shorts and a couple of t-shirts or a cover-up for getting to and from the pool areas.

We highly suggest bringing along a sweater, shawl or jacket for cool evenings and cool air conditioning in the dining room and lounges. And if you'll be touring any museums, cathedrals or churches, it's always wise to dress conservatively or have a cover-up.

Inexpensive rain gear (also doubles as a great windbreaker) or a small umbrella is also a good idea in case of a sudden shower. You might want to bring a couple of swimsuits, so you will have one that is always dry. It may sometimes be cool outside but it's always warm in the Solarium. And then there are the Jacuzzis !

If you're planning to visit the onboard fitness center, be sure to bring extra shorts, t-shirts and socks that you won't mind working out in - plus a pair of tennis or running shoes/sneakers.

Bring your cameras and/or camcorders. Binoculars are another often forgotten, yet indispensable travel item. Be sure to pack a pair for magnified excitement onboard and onshore.

Be sure to leave some room in your luggage for all those souvenirs and mementos. Some space-saving ideas include:

- *Bring shirts and pants/skirts that mix and match, turning three outfits into five or six.*
- *Wear your heaviest shoes during embarkation and disembarkation so you don't have to pack them.*
- *Pack small items inside larger ones for efficiency.*
- *Bring an additional empty bag for those acquired extras.*

For excursions on land, we recommend you wear casual clothing and comfortable shoes without heels.

There are four very important types of books you'll want to consider packing:

- *Travel guides - to help you explore new destinations*
- *Poolside pleasures - nothing beats a great read in the sun*
- *Journal - keep an account of your adventure for sharing and reminiscing*
- *Address book - send your friends a postcard to make them jealous*

Here are some websites you might find helpful on travel clothes, some wrinkle-free, etc.

www.travelsmith.com
www.packinglight.net
www.goinginstyle.com
www.orvis.com
www.kaliapparel.com

Do I have to bring a towel for swimming on board or excursions?

Towels are also available around the ship, close to the swimming pools and the gym. You can use these to lie on the sun beds, for showering and on the equipment. You'll receive large and soft beach towels to

take with you on beach excursions. Note that you will be charged a pretty penny for these if you don't return them to your cabin.

Communication

Telephone calls can be made directly using the satellite telephone provided in your cabin. For information about the cost of the satellite service contact the Information/Customer Services Office. Furthermore, thanks to an agreement between RCCL Cruises and TIM Italia, GSM-type cover is available on all ships in the fleet which allows mobile phones to be used on board. The service is available to customers of TIM or operators who have an international roaming agreement with TIM.

Day of Cruise Travel Assistance - (800) 256-6649

Cell Phone, Credit Cards & ATM fees

See separate attachment regarding credit cards, ATM and cell phone fees.

Can you surf the net on board?

Depending on the ship there are two options for staying connected while onboard.

(1) Wireless Internet Access (Wi-Fi)

There will be six designated *"Hot Spots" which vary from ship to ship.

To use WI-FI access, you'll need:

- *A laptop*
- *Windows operating system*
- *802.11b Wireless networking capability*

The cost for Wi-Fi access through your own laptop is:

Base rate is \$.65 per minute or choose from one of the prepaid packages:

\$35 for 60 minutes
\$55 for 100 minutes
\$75 for 150 minutes
\$100 for 250 minutes
\$150 for 500 minutes

All prices are subject to change without notice.

(2) The Internet Cafe/Workstation

These stations provide access to e-mail and the Internet, plus direct connections to favorite websites for stock, sports and entertainment updates. You can also send virtual postcards while at sea, and in ports-of-call worldwide. If you don't have an e-mail account, you can also establish one onboard.

The cost is \$.65 per minute or you can choose a prepaid package:

\$35 for 60 minutes
\$55 for 100 minutes
\$75 for 150 minutes
\$100 for 250 minutes
\$150 for 500 minutes

Prices are subject to change without notice.

Dining:

Featuring a broad array of sumptuous dining options to satisfy even the pickiest eaters onboard, Adventure of the Seas truly has something for everyone-and at any hour of the day!

Our group will do what they call “Round Robin” seating. The first night you will be assigned a table. After that each night you can mix and mingle within our group of tables to get to know your fellow dancers. You can also save seats for your friends.

From the delectable, wide-ranging selections of the Windjammer Café buffet and the world-class 5-course meals of the main dining room to numerous specialty restaurants like:

- Main Dining Room with complimentary, multi-course dining for breakfast, lunch and dinner
- More complimentary options including Windjammer Café, Jade Sushi and Asian-fusion cuisine, Café Promenade for coffee and pastries/snacks, and room service*
- Portofino Italian restaurant, where for one low cover charge you can choose any items off the menu from appetizer to dessert*
- Casual dining and snacks at Johnny Rockets and Ben & Jerry's Ice Cream*

Note *Late night service charge applies to room service orders between midnight and 5:00 a.m. Additional charges apply for specialty dining venues. Specialty beverages, beer, wine and soda are charged separately and are offered at current bar menu prices.

What is the Gala Culinary Sensation Midnight Buffet?

The Magnificent Grand Buffet is an exceptional encounter with the best cuisine. All cruise Guests are invited to the Magnificent Grand Buffet, which is held in a specific area of the ship depending on itineraries and seasons. Bring your camera because it'll be an unforgettable experience.

What about special diets?

The cruise line makes every effort to accommodate guests' dietary requirements whenever possible. They can accommodate dietary needs such as:

- *Food allergies Gluten-free Kosher Low-fat Low-sodium*
- *Vegetarian Meals (including Indian-style vegetarian) are available on all menus in the Dining Room and Windjammer Cafe every day. Guests do not need to make a special request for these meals.*
- *Lactose-free/soy milk, Ensure, and kosher meals are available no extra charge.*
- *Kosher for Passover meal requests MUST be received 90 days in advance in order to be accommodated.*

You may also send an e-mail request to special_needs@rccl.com ; please include in the e-mail the guests' names, booking number, ship name and sail date. E-mails will receive an automated response. We kindly ask that guests do not call Royal Caribbean International suppliers with specific questions.

Special meal requests that are received less than 90 days of sailing are dependent on the ship's product availability. They will try to accommodate to the best of their ability.

SHIP INFORMATION – Adventure of the Seas

Maiden Voyage: 11/2001
Gross Tonnage: 137,376.
Cruising Speed: 22 knots
Length (ft.): 1020'
Beam (ft.): 154.7"
Passengers: 3,114

Ship Highlights

- Ice-skating rink
- Rock-climbing wall
- In-line skating
- Royal Promenade (open 24 hours)
- Johnny Rockets® '50s-style restaurant
- Portofino Italian Restaurant
- Themed bars and lounges
- Casino RoyaleSM
- Golf simulators
- 9-hole miniature golf course
- Adventure Ocean® youth facilities
- Day Spa and Fitness Center
- Full-size basketball court

OTHER

What is the “Cruise Compass”?

This is the on-board newsletter delivered to your cabin every evening. It will keep you informed about activities planned for the following day and provide you with useful numbers, ship departure times, the time zone of your destination and lots of other useful information.

Information Desk (also referred to as Purser’s Desk).

The main objective of the Purser's division is to provide guests with a positive cruise experience. Guest satisfaction is their goal in everything they do, especially: Greeting and assisting guests with their individual needs; responding to guest questions, requests, comments, or complaints; taking responsibility for all money, transactions, lost or found articles, mail, and onboard printing; and obtaining proper clearance for the ship with Port Authorities. The Information Desk will assist you with any tours or with any general concerns. Guests can buy stamps at the Information Desk and can mail letters at the drop-off box at the Information Desk. Guests can also cash traveler’s checks here.

How can I pay for purchases made on board?

All Royal Caribbean ships operate on a "cashless" system, meaning your boarding card, (also known as your SeaPass, will be used as a charge card to make all onboard purchases. Normally to activate this SeaPass account, most guests provide a credit card, (American Express, Optima, MasterCard, Visa, Discover and Diner's Club), to have these purchases charged to at the end of their cruise. Additionally, the SeaPass system may be activated with traveler's checks, debit cards with a Visa or MasterCard logo, or cash.

A running tab of all your purchases will be kept under separate folio numbers for each guest and an itemized statement left in your stateroom the night before disembarkation. If you provided a credit card

and there are no discrepancies, the amount will be charged to your account on the morning of disembarkation. If you have used traveler's checks or cash to activate the account, you will need to settle the account at the Guest Relations desk, (to either receive a reimbursement of the unused amount you originally left or to pay the balance of what you have charged over the amount of what you originally left).

Please note: We require guests to place a deposit if they are paying for their SeaPass account with cash. There is a \$500 daily limit on cash accounts for 7+ night sailings and \$300 for 2/3/4/5 night sailings. Once the daily cash limit is reached, this cruise line will call the guest and inform the guest that the limit has been reached.

All ships in the Royal Caribbean fleet have ATM machines. There is a transaction fee up to \$5.50 plus any other fees the guests financial institution would charge.

What is included in my Cruise?

All of our dance workshops and social dance parties. These are private group events and not part of the regular activities on board – they are just for our group!

For this group sailing gratuities are required to be prepaid.

For variety, value and satisfaction...you haven't lived until you've cruised! RCCL's state-of-the-art cruise ships are filled with everything you need for an all-inclusive vacation. You'll discover an amazing thing about Cruising Italian Style. So many pleasures await you onboard that you can indulge in the vacation of a lifetime without ever setting foot on land. Will you join in the dozens of shipboard activities like art auctions, horse racing, bridge games, Italian lessons and trivia contests? Or learn to prepare perfect pesto in an Italian cooking class. Explore all the possibilities available to you when you're Cruising Italian Style.

Your cruise fare includes:

- Stateroom accommodations featuring all the comforts of home (includes port charges, taxes & tips)
- Personalized service
- Standard Meals with Dining options (Coffee, ice tea and hot tea are complimentary)
- Opulent Casino
- Onboard Activities
- 24-hour Room Service
- State-of-the-art Fitness Facility
- Library and Card Room
- A variety of Nightclubs and Broadway Style Shows

What Is NOT Included In My Cruise?

(Additional charges apply):

- Travel protection insurance (unless prepaid)
- Bus transfer vouchers (unless prepaid)
- Shore Excursions (unless prepaid)
- Items purchased at the various Ports and tipping tour guides
- World-Class Spa amenities
- Beauty Salon
- Boutiques & Shopping
- Art Auctions

- Bar Drinks, Cappuccinos or specialty coffees, soft drinks
- Golf Lessons
- Fitness Trainers & Exercise Classes
- Photographs, film and developing
- Medical services
- Casino, bingo and other gaming
- Telephone calls and faxes
- Internet Café
- Laundry & Valet services
- Items of a Personal Nature

What type of Entertainment & Dancing on board?

SUNDANCER DANCE ACTIVITIES:

Workshops: Each teacher will usually teach six workshops each. Tentative classes will be Beginner/Intermediate and Intermediate/Advanced in Ballroom and Latin. Tentative classes will be in Waltz, Fox Trot, Tango, Swing, Rumba, Salsa and Cha Cha. If time permits, classes in styling and technique and possibly other dances. Private and semi-private lessons are also available upon request (and for a fee). Please see the instructors directly to schedule them.

Private Social Dance Parties: We will have dances on board with our own DJs (for the best dance selections), including mixers, prizes and other surprises for our group. We try to schedule a dance party daily, depending on the port times. Dance hosts will be on board for the single ladies!

You will be issued a name badge which will include our final dance schedule which will need to be worn at all our private dance activities.

We are a small percentage of the total number of passengers cruising. So we have REQUESTED all the space necessary for our workshops and social dance parties. BUT the cruise line must consider the needs of other groups and passengers on board, and cannot confirm all of our requests till just prior to sailing. A Final Dance Schedule will be provided approximately 30 days prior to sailing.

NOTE: Dances & Workshops will be "Private Parties" only available to our group! You must book with Sundancer Cruises to participate in our Workshops and Dances.

Other Ship Entertainment:

- Complimentary Broadway-style entertainment in the Main Theater
- Complimentary ice-skating shows in Studio B
- 9,623 square foot Vegas-style Casino Royale® with 291 slots and 16 tables
- 15 bars, clubs, and lounges that never have a cover, including Duck & Dog Pub and Jester's nightclub
- Variety of name-brand, duty-free shopping on the Royal Promenade including jewelry, perfumes, apparel and shopping for teens and kids

From Top 40 to classical and everything in between, you'll find music featured by the pool, in the main dining room and in some of our lounges and bars and specialty venues. You can sit back, relax and enjoy or hit the floor and dance to the beat - there's something for everyone onboard our ships. Some of the Acts you may enjoy:

Calypso music
Latin bands
Cocktail pianist/pianist in Schooner Bar
Dance bands
Orchestra
"Centrum Act" - string duo/trio

The ship usually hosts a “singles” party so watch for that in your RCCL Cruise Compass.

The great secret of taking a cruise is that you can be as busy as you want or you can do nothing at all. If you prefer the former, the cruise staff will have you occupied. With the previous explanation of the ship's facilities, the following list will provide you a taste of what to expect: '70s street party, Love and Marriage game show, family disco, winner take all bingo, the Quest, salsa under the stars, captain's welcome aboard reception, late night adult comedy, big band ball, ice skating show, Beatles show, several live, Broadway-quality shows, full Las Vegas style casino, etc. There are several hundred different activities you can participate in throughout the cruise. In addition, the ship's television network will provide similar information. **TIP:** Don't feel that if you missed a particular activity that you have lost your chance for the rest of the cruise; several of the more popular activities will repeat during the cruise.

Size does matter, especially when being able to offer sporting activities that other ships can't support. From an ice skating rink to rock climbing to a full basketball court to miniature golf, there are plenty of locations to keep your athletic needs fulfilled. Royal Caribbean has debuted the newest sport related activity on the high seas with the FlowRider. This area at the top of the ship allows you to either surf or boogie board. If you have the courage to try out this activity, be forewarned that stadium style seating is built around the FlowRider; other passengers will be the judge of how good you are! In addition to these great activities, the Adventure offers a jogging track, full gymnasium, various work out classes, a boxing ring, several pools, shuffleboard, and other forms of exercise. **TIP:** On at least one night of the cruise you can go surfing at night...it's quite the experience.

What Are The Tipping Policies?

Gratuities for this group sailing will be prepaid based on satisfactory services. Tipping is a personal matter, and your own judgment is the best guide. Onboard currency is the US dollar. Should you wish to change the amount, contact the Information Desk on board. Your Stateroom Steward or Stewardess (takes care of your stateroom – cleans stateroom, makes beds, etc) and your Waiters (serve meals in main dining room) make their living entirely from tips. Even though your gratuities have been prepaid, you have complete discretion to adjust these gratuities while on board. Please note most people are not aware that a 15% gratuity is already added to each sale for any drinks that you purchase with your SetSailPass. Be careful not to double-tip. There is a place on the slip to add any additional tip if you wish to do so. Also, tipping your Maitre d' in the dining room is at your discretion, based upon the service you received, and is not included in the prepaid gratuities. We recommend that you bring sufficient currency in small bills with you.

A soft drink card can be purchased on board at most of the bars, as well as other beverage packages, such as the juice and bottled water packages. Some packages may be available for precruise purchase.

What will the temperature be like on board?

The temperature on board is pleasant: however we recommend you wear a warmer item of clothing in all air conditioned environments to avoid any sudden temperature changes between the outside and inside of

the ship. It can be cool in the dining rooms, lounges and theatre. In your cabin, you can control the temperature individually by using the thermostat.

Will I be free to use the deck chairs and sun beds on board?

On the external decks you'll find deck chairs and sun beds available free of charge. You are free to use them at any time and throughout your cruise.

Can I celebrate an occasion on board?

Celebrating a birthday, wedding anniversary or honeymoon on board is a truly special and unique experience. You can book a number of exclusive services online or onboard. When you're on board, you can go directly to the Information Desk.

Will I need to bring money on a shore excursion?

When noted in the shore excursion description, snacks, drinks and even meals are included in the price of that excursion. However, you may want to bring money with you as some excursions stop in areas where you are able to do some souvenir shopping, try the local cuisine food and various other refreshments. These items will be at your own expense. Tipping is not included in Sundancer's excursions or the ship's excursions.

Is there a Casino on board?

On board all RCCL ships you'll find a Casino with slot machines, roulettes and gambling tables. Entry is restricted to adult Guests and the establishment is only open while the ship is sailing. Bets may be placed in cash in the on-board currency.

Is it possible to go shopping and participate in an excursion while in port?

Yes. Many excursions are only a few hours in duration, leaving you with plenty of time in most ports for shopping, sightseeing or even participating in another excursion. Also, many longer excursions include a shopping stop.

What shops will I find on board?

You'll find shops on board with the latest fashions, where you can shop, pick out gifts or buy the souvenir photographs that will be taken of you during your cruise. The shops are duty free and you'll be able to pay using your SetSailPass. They are closed while in Port.

Is there a Holy Mass service on board?

All RCCL ships have a Chapel where Catholic religious services are held. Holy Mass times are published in Cruise Compass.

Is it possible to smoke onboard?

For the comfort and enjoyment of all guests, the ships are designated as non-smoking; however, this cruise line recognizes that some of guests smoke. Therefore, to provide an onboard environment that also satisfies smokers, they have designated certain public and private areas of the ship as "smoking areas."

Smoking in public areas is only permitted in designated smoking sections which vary by ship. Generally, smoking is permitted outdoors on only one side of the ship; and smoking is permitted on all private ocean front balconies. To assist in locating areas where smoking is permitted, you will find visible signage posted within all smoking areas and ashtrays that are provided for your use. The location of all smoking venues can also be found in the daily Cruise Compass; or you may contact Guest Services once onboard.

Smoking is not permitted in any dining venue, food outlet, theater, hallway or corridor; nor in the H2O Zone. A \$250 cleaning fee will be applied to the SeaPass account if smoking has occurred inside staterooms or on private interior balconies. Royal Caribbean International kindly asks all guests to please observe the non-smoking areas and to refrain from smoking pipes or cigars in any of the public areas. These requests are made to provide a comfortable shipboard environment for everyone. Guests who violate this smoking policy may be subject to further action pursuant to the "Consequences Section" of this Guest Conduct Policy.

Pipe and cigar smoking is only permitted within the Cigar lounge. (If no Cigar lounge exists on a particular ship, there will be a designated area for pipe and cigar smoking).

A guest must be at least 18 years of age to purchase, possess or use tobacco products onboard. Cigarettes, cigars and pipe tobacco must always be properly disposed of and never thrown overboard.

Is the water on the ship safe to drink?

All drinking water is either distilled from seawater or loaded onboard while the ship is in port. Royal Caribbean adheres to Vessel Sanitation Program standards published by the U.S. Public Health Service (USPHS). The USPHS conducts inspections of the ship, both during its construction and throughout the year, to ensure compliance.

Is there a beauty salon?

All RCCL ships have a beauty salon where you can touch up your style and perfect your look. Manicures, pedicures, hair cuts, hair styling and, on some ships, beard shaving as well.

Is there a wellness centre on board?

You'll find a wellness centre on all ships to restore your energy. Choose between the oriental and therapeutic massages and a host of beauty treatments to take care of your body. Enter the magnificent Spa straight away and discover how you can enjoy a unique physical and spiritual experience.

Does RCCL Cruises provide medical assistance?

There is nothing to worry about: all ships have an infirmary, which is open during the times shown in the Cruise Compass, and provide a 24-hour medical service available in your cabin. The ship's infirmaries are equipped to treat minor non-emergency matters. The infirmary also sells basic medicines. Guests are responsible for covering the cost of medical visits and medicines. All doctors are independent contractors.

What happens in the event of rough seas or bad weather?

Our itineraries are planned in order to take clients to the most beautiful and calmest oceans in the world, in the most suitable seasons. Our ships are designed and built using the latest technologies: thanks to a sophisticated system of vertical stabilizers, sailing is peaceful even in rough seas. These stabilizers greatly reduce the pitch & roll of the ship. People who have already travelled on a cruise with Royal Caribbean have been surprised by the spaciousness of the interior and the feeling of stability you experience when sailing. Some passengers may still experience motion sickness or feel "sea-sick". The symptoms are generally mild nausea and dizziness (or vertigo). There are a number of over-the-counter as well as prescription medications and non-pharmaceuticals available to help curb the symptoms of seasickness. If you think you may be affected, check with your doctor. If you have motion sickness, we highly recommend purchasing motion sickness arm bands or patches. These can be purchased at any drug store (ask your pharmacist). They really work, and allow you to avoid taking any medication. In any

case, sea-sickness tablets are always available from the information/Customer Service Office free of charge for anyone who needs them.

How can I register with the Crown & Anchor Club?

The Crown & Anchor® Society is Royal Caribbean's way of recognizing and rewarding the most loyal guests. As a member, you'll receive exclusive benefits and privileges to make your cruise experiences with Royal Caribbean International® even more spectacular

Crown & Anchor Society

(800) 526-9723

Monday - Friday 9:00 a.m. to 11:00 p.m. EST

Saturday - Sunday 10 a.m. to 8 p.m. EST

Written inquiries can be sent to Crown & Anchor Society,

P.O. Box 026053, Miami, FL 33102-6053

Via Fax: 305-373-4394

E-Mail: crownandanchor@rccl.com

Disembarkation

Information on the disembarkation procedure will be given to you directly on board and at a special meeting. You will also get this information from the Cruise Compass which is delivered to your cabin. Suite guests have priority when disembarking. Please let the information desk know well in advance if you have any individual requirements.

Since all suitcases are collected the night before we return home, don't forget to pack an overnight bag with a change of clothes, shoes, prescriptions, valuables, and need-to-have items. You will receive new numbered luggage tags on board to attach to your luggage for debarkation.

This ship arrives back into Port by 6:00 a.m. (disembarkation can take a while, usually about two hours). The ship must be cleared by customs before anyone can disembark. Please make sure you follow the instructions given by the Royal Caribbean crew carefully, or this may prevent us from leaving in a timely manner. Once you leave the ship you will locate your luggage (make sure your name is on it as many look alike). You will need to fill out a Customs Declaration Form (which will be provided to you) while on board and present it to the Customs Inspector. If you have transportation vouchers the buses will be at the Pier. You should first retrieve all of your luggage before proceeding to the buses.

To further ease your departure process - because we want you to carry that "I'm-still-on-vacation" feeling with you onto dry land - Royal Caribbean has significantly enhanced their award-winning Gold Anchor Service fleet-wide. Here's what you can expect on your departure day:

Extended access to your stateroom, including continued in-stateroom TV entertainment

An assigned departure lounge based on your number-coded luggage tags, to ensure the ship-wide departure process is efficient and organized

An "As You Depart" notice to keep you in the loop of the new enhancements, as well as locations of all departure lounges

Refreshments in all departure lounges

A minimal amount of ship-wide public announcements to maintain a relaxing atmosphere; we'll try and limit all departure updates to the departure lounges and in-stateroom TV programming

A hot breakfast in the dining room or café is an option in most ports. If you're in a suite category stateroom, you'll be treated to an exclusive continental breakfast hosted by guest services or the concierge

Claims for luggage loss or damage must be made in writing to the debarkation personnel prior to leaving the pier area.

Express Departure Option:

An Express Departure option, where you can elect to hand-carry your own luggage and be the first to disembark the ship-as soon as the gangway is opened and cleared by local authorities

Late Departure Option:

Leave the ship at your leisure with our newly added Late Departure Program. This can be selected under excursion BRF1 "Late Departure Option" for \$35.00 per person for those wanting a late departure time up until 3:30 p.m. Guests may depart independently throughout the day and up to 90 minutes prior to the next sailing's departure. With the Late Departure Program you can relax inside your stateroom until 9:00 am on the day of departure.

Note: Then about 30 days before the cruise we will be sending everyone our final packet with the dance schedule and other helpful information, including your luggage tags.